



KUŹNIA POLSKA

Established in 1882

## QUALITY POLICY

*“Tradition is the source, while innovation is a path to excellence”*

It is a vision describing the strategy, mission and long-term goals, of which the Company's Quality Policy is a part and which are pursued by

- *Striving to reach the highest level of customer's satisfaction - “the zero-faults” strategy*
- *Ensuring that the quality of goods, in line with the Certified Standard of Quality Management System complies with the currently applicable IATF 16949 standard and the ISO 9001 standard*
- *Continual improvement of processes in the organisation*
- *Building new competences in the area of machining*
- *Experienced and competent personnel as the effect of tradition and stability*
- *Efficient, system-based management of production and development*
- *Building long-term relations in all areas*
- *Gradual modernisation of machinery and software*
- *Assurance of Occupational Health and Safety at the highest level*
- *Compliance with any standards resulting from the applicable provisions of law, in particular the ones having an impact on the environment*
- *A world without barriers – deliveries without barriers*
- *Obligating all employees to respect and follow the stated mission, vision and the goals the organisation wishes to attain.*

Skoczów, 09.05.2018

President of the Board